

# BEST INNOVATIVE LENDING KIOSKS

Awarded by the **Golden Globe Awards**



## New Clients Guidebook

*Frequently asked questions.*

### Where are CHIQU Lending Kiosks located?

As of 2024, CHIQU operates 10 kiosks across key locations in Metro Manila. You can find them at the following locations:

- WCC Allhome Mandaluyong
- 500 Shaw Zentrum Mall
- QQ Mall Quiapo
- Dragon8 Shopping Center
- Tutuban Prime Block
- EDSA station, LRT
- Baclaran station, LRT
- Sta. Lucia East Mall
- PITX (coming soon)
- Victory Mall Libertad

### How to contact Customer Service?

- Smart: 0960 350 0960
- Globe: 0977 257 2758
- m.me/chiqulending

If you cannot reach our hotlines within 2 minutes, you may directly contact our Customer Care Team.

#### Direct Contact:

- Chiqu Jemay 0970 479 4185
- Chiqu Jelo 0963 446 4268
- Chiqu Kaye 0977 094 4148

### How to make payment?

#### Cash payment at any **CHIQU** Kiosk.

- Press the "Repay a Loan" button on the kiosk screen.
- Follow the on-screen instructions.
- Insert your cash one bill at a time into the #5 Cash Acceptor of the kiosk.

Your cash payment will be reflected real-time, and you may re-loan immediately after your payment.



#### GCash Payment Instruction

- Open your GCash app and go to the **Bills** section.
- Search for **CHIQU LENDING** in the list.
- Fill in the required details as prompted.

Payment posting may take up to 24 hours, depending on GCash's reporting process.

**No Fee or Charge.** as CHIQU will cover any related charges for you



#### DragonPay Payment Instruction

Visit [payout.chiqu.ph](https://payout.chiqu.ph) to generate your Payment QR Code for Dragonpay.

Alternatively, you can contact our Customer Care Team to receive your Dragonpay QR Code immediately.

Dragonpay payments are reflected in real-time, You can re-loan immediately after your payment.

### What Are My Benefits with CHIQU?

#### Loanable Amount Increases:

With every loan, your next loan limit grows, and your fees become lower.

#### Rewards Program

Earn CHIQU **POINTS** and **Cashback Bonuses** with every loan.

#### Installment Loan Eligibility

Once you reach a loan amount of ₱7,000 or more, you become eligible for a 3-month installment loan with a higher loan amount.

### What is Cashback Bonus?



**Cashback bonus** is a Reward accumulated in your account every time you successfully close your loan. Cashback bonus amount may vary depending on your loan amount. You can withdraw your bonus any amount, at any time.

#### How to Withdraw Your Cashback Bonus?

- Visit any CHIQU kiosk.
- Select the Cashback Bonus option on the kiosk screen.
- Follow the on-screen instructions to confirm your withdrawal.
- Please note that the kiosk dispenses only ₱100 and ₱500 bills.

## Payday Loan

## CHIQU LOAN PRODUCTS MASTERLIST

	Loan Level	Loan Amount	Instant Cash	Repayment Term 0% Interest Period	Interest-Rate after 0% period	Total Payment Loan Close Amount	Cash-Back Bonus
New Client	1	500	400	7 days	0.2% daily	500	50
	2	700	600	7 days	0.2% daily	700	50
	3	900	800	7 days	0.2% daily	900	50
	4	1,200	1,000	14 days	0.2% daily	1,200	50
	5	1,400	1,200	14 days	0.2% daily	1,400	50
	6	1,600	1,300	14 days	0.2% daily	1,600	50
	7	1,800	1,500	14 days	0.2% daily	1,800	50
	8	2,000	1,700	14 days	0.2% daily	2,000	50
	9	2,200	1,800	14 days	0.2% daily	2,200	50
	10	2,400	2,000	14 days	0.2% daily	2,400	50
Installment Qualified	11	2,600	2,200	14 days	0.2% daily	2,600	50
	12	2,800	2,400	14 days	0.2% daily	2,800	50
	13	3,000	2,500	14 days	0.2% daily	3,000	100
	14	3,200	2,700	14 days	0.2% daily	3,200	100
	15	3,400	2,900	14 days	0.2% daily	3,400	100
	16	3,600	3,000	14 days	0.2% daily	3,600	100
	17	3,800	3,200	14 days	0.2% daily	3,800	100
	18	4,000	3,400	14 days	0.2% daily	4,000	100
	19	4,200	3,500	21 days	0.2% daily	4,200	100
	20	4,500	3,700	21 days	0.2% daily	4,500	150
	21	4,800	4,000	21 days	0.2% daily	4,800	150
	22	5,100	4,300	21 days	0.2% daily	5,100	150
	23	5,400	4,600	21 days	0.2% daily	5,400	150
	24	5,700	4,800	21 days	0.2% daily	5,700	150
	25	6,000	5,000	21 days	0.2% daily	6,000	200
	26	6,400	5,400	28 days	0.2% daily	6,400	200
	27	6,800	5,800	28 days	0.2% daily	6,800	200
	28	7,200	6,100	28 days	0.2% daily	7,200	200
	29	7,600	6,500	28 days	0.2% daily	7,600	200
	30	8,000	6,900	28 days	0.2% daily	8,000	200

0%

No Interest  
Rate for your  
Loan Duration  
/Interest-free  
period/

✓ SEC-Licensed ✓ 100% legit ✓ Loyalty Bonuses ✓ Pay Later, Borrow Smarter!

## Installment Loan

If your loan amount reaches ₱7,000 or more, you become **eligible to apply for an Installment Loan** ranging from ₱10,000 to ₱50,000, repayable over 3 months.

## Partner Bank Loans



Once you successfully avail of the Installment Loan 2 or more times, you become **eligible to apply for a SME or Salary loan from CHIQU's Partner Banks.**